

Playful Pooch Daycare / Boarding Release Form

Owner's Name _____ Email _____

Address _____ City _____ State _____ Zip _____

Phone (Primary) _____ Phone (Secondary) _____

Emergency Contact 1 – Name _____ Phone _____

Emergency Contact 2 – Name _____ Phone _____

Veterinarian: Name _____ Clinic's Name _____

Address _____ City _____ State _____ Zip _____ Phone _____

Pet's Name _____ Breed _____ Color/Markings _____ M / F (circle one)

DOB _____ Weight _____ Spayed/Neutered Yes / No (circle one)

Playful Pooch wants your pet's experience to be as pleasant and as enjoyable as possible. It is important to understand that some pets respond to daycare and boarding differently, even with the best efforts. Playful Pooch will make every effort to make daycare / boarding a positive experience for your pet.

By signing the Daycare / Boarding Release Form (the "Release"), you verify the following: (1) your pet(s) is/are current on vaccines for Rabies, Distemper/Parvo (DHPP), and Bordetella (Kennel Cough); (2) your pet(s) has/have received flea and tick prevention in the last thirty days; (3) the veterinarian records you provided to Playful Pooch are current and accurate; (4) whether your pet(s) is/are older than six (6) months said pet(s) has/have been spayed or neutered; and (5) to the best of your knowledge you have informed Playful Pooch of any and all health issues related to your pet(s) and that your pet(s) is/are not currently infected nor have been exposed to fleas or any infectious diseases. Playful Pooch retains the right to request additional documentation related to the health of your pet(s) as needed.

By signing the Release, you agree to inform Playful Pooch if your pet(s) bite(s), has/have bitten, is/are aggressive to people or other pets, or has/have exhibited other unusual behavior that could be potentially harmful to your pet(s), people or other pets. Playful Pooch reserves the right and discretion to take appropriate action with regard to your pet(s) to maintain a safe and fun environment. At the sole discretion of Playful Pooch, in the event the safety or health of your pet(s), other pets, customers or Playful Pooch staff becomes an issue, Playful Pooch reserves the right to refuse or stop services for your pet(s) at any time prior to or during services for which a charge may still be applied.

Playful Pooch strives to provide quality and safe daycare and boarding service to your pet(s). However, despite the best efforts, all pets (including your pet) can behave unpredictably at times regardless of past tendencies. Even though Playful Pooch uses caution and care when providing its services, accidents can occur causing injury to your pet including but not limited to cuts, nicks, scratches, bites, etc.

In the event of such accident or other incident, Playful Pooch will make reasonable efforts under the circumstances to contact you prior to undertaking veterinary services for your pet(s). However, by signing the Release, you expressly give Playful Pooch permission and sole discretion to obtain immediate veterinary treatment for your pet(s) should it be deemed necessary by Playful Pooch to be in the best interest of your pet(s). By signing the Release, you hereby agree that all direct and indirect expenses for veterinary care provided to your pet(s) while in the custody or supervision of Playful Pooch remain your sole responsibility as if you had authorized such expenditures yourself. **By signing the Release, you further attest that you will not seek nor be entitled to a refund or reimbursement from Playful Pooch for any direct or indirect expenses or losses for any injury, illness or death to your pet(s) resulting from or during any services rendered by Playful Pooch.**

If you are dissatisfied with the services or treatment of your pet(s) by the staff or employees of Playful Pooch, you agree to submit a written statement of your complaint to Playful Pooch within 48 hours of the date the services were completed. Failure to provide a timely written statement will constitute a full and final waiver of any and all claims against Playful Pooch. Submission of a timely written statement shall be considered by Playful Pooch, and at its sole discretion may offer compensation. It is agreed that any such compensation shall be strictly limited to price reduction for services rendered and/or discounted future services, either of which constitutes the sole and exclusive remedy available to you.

Photographs, video or digital recordings are taken of the facility, pets, customers and staff on a regular basis for, among other things, use in advertising by Playful Pooch. You acknowledge that all such images, together with prints and copyrights, therein are the property of Playful Pooch. You give Playful Pooch your consent, permission, and authorization, without compensation, to use, reproduce, and alter the images, in print and electronic format (including the internet), either alone or in combination with other texts and graphics. You waive any right to approve the finished photograph, advertising copy, print material or electronic files that may be used in conjunction with the images.

Hold Harmless Agreement: By signing the Release you agree to hold Playful Pooch, its owners, employees, and officers harmless from any damage, loss, or claim arising from its negligence or any condition of the above-referenced pet(s), either known or unknown to Playful Pooch. It is also further understood and agreed that the terms of the Release will remain in full force and effect and will only be overwritten by express written agreement.

By signing below, you acknowledge that the Release has been read in full, understood, and that all terms and conditions are voluntarily agreed to. This Release shall replace all previous signed versions of the Release and shall be binding going forward, applicable each and every time services are rendered by Playful Pooch to you or your pet(s) as if the Release were signed and agreed to on each date of service.

Signature of Owner: _____ Date _____

Printed Name: _____